



FREQUENTLY ASKED QUESTIONS

Q: How do I join the class?

A: You'll need an app called Zoom which can be downloaded from <https://zoom.us/>. Please register when you get the app, and once registered you'll just need to click the link(s) that we will send you once you've booked. Once in the meeting you'll need to activate your camera and microphone.

Q: Do I need a camera?

A: Yes, for our insurance to be valid, we need to be able to see all pupils that are in the class. Please use a device with a front facing camera so your child can look at the screen and we can still see them.

Q: What device can I use?

A: Any laptop/computer, smartphone, tablet that has a front facing camera should work fine, the bigger the screen the better.

Q: I don't have much space in my house, can my child still do the class?

A: Absolutely, all movements will be tailored to be done in minimal space so don't worry if you don't have a big area.

Q: I don't have good internet; can my child still do the class?

A: The class will require a live stream, so it does need reasonably good internet. If you find the sound or the picture is a little laggy, please consider asking others in your house to stop using devices that require a lot of internet usage for the short duration of the class.

And lastly, we just wanted to let you know that we're here to help along the way, if you want to try a quick test meeting, or you're struggling with setting up please let us know.

Pop us an email on oliverbrowndanceacademy@gmail.com or send us a private message on Facebook or Insta.